

TRAIN STATIONS — SMARTRIDER USE

2616. Hon Ken Travers to the Parliamentary Secretary representing the Minister for Transport:

- (1) What is the average number of commuters who fail to “tag-off” Perth trains each week?
- (2) In 2013–14, how many people were refunded money on their Smartrider card due to a fault being identified with the system?
- (3) In 2013–14, what was the amount refunded?

Hon Jim Chown replied:

- (1) On an average week in the 2013–14 financial year, 7 604 fare paying customers did not tag off from a Perth train. It should be noted that these occurrences did not always result in a default fare being charged.
- (2) 19 580
- (3) \$151 843